

Consultation Response – Health Service Capacity Review

Cork Kerry Community Healthcare

15 September 2017

1. What changes in models of care and in the way we deliver care are (a) most urgent, and (b) what implications will this have on capacity requirements?

- *Implementation of multi-disciplinary models of care in primary care as set out in the 2014 CHO Report*
- *The establishment of community healthcare networks as set out in the 2014 CHO Report*
- *Appropriate skill mix to ensure professional staff can work at full level of competence in the context of the manpower / workforce limitations*
- *A more balanced approach between assessment and intervention where assessments are focused on improving outcomes rather than diagnosis*
- *Initiatives to increase capacity to manage patients in a primary care setting, including:*
 - *Access to diagnostics in primary care*
 - *Increased use of shared care and outreach models between consultants and GPs*
 - *Other initiatives that shift focus from assessment to intervention in primary care*
- *Increase in home based treatment teams in Mental Health Services*
- *Shift in models of mental health services from solely medical models to ones where care can be led by different professionals*

2. How can current capacity be more effectively used?

- *As set out above:*
 - *Ensure appropriate skill mix to utilise workforce to their full potential*
 - *Prioritise existing capacity for delivery of interventions*
 - *Increase the availability of diagnostics and other tools that support services to manage care in the community*
- *Implement governance and reporting structures across care groups (mental health, primary care, disabilities) to enable the successful implementation of multi-disciplinary working*
- *Improvement in ICT services to support effective sharing of records between GPs, community and acute services*
- *Investment in training and development to maximise the efficiency of the healthcare workforce*

3. What do you consider to be the priorities for capital investment over the next 15 years?

- *Increased capacity for residential and respite accommodation for people with disabilities*
- *Requirement for housing accommodations for people with complex disabilities, and associated staffing*
- *Accommodation for increased respite services*
- *Refurbishment and replacement of acute mental health units*
- *Increase in community nursing units for older people with mental health needs*
- *Increase in community nursing units for patients with complex needs that cannot be catered for in private nursing homes – including dementia, co-morbidities, mental health needs, etc*