



**3rd NPSO Conference: Communication for Patient Safety**  
**Abstract Proposal for Poster Presentation**  
**Closes 3rd August 2018**

- Abstracts must not exceed 500 words
- All information (including tables) must be included in a single document
- Depending on the level of interest in poster submissions, you may be requested to display your poster for one or both conference days
- Facilitated poster walk rounds are planned where you can talk through your poster content with peers. These are voluntary.

The following headings and questions will help guide the structure of your abstract proposal

**1) Poster Title**

**2) Poster Themes (choose which theme your poster best fits under)**

- **Teaching and Researching Communication for Safety**  
e.g. education and training initiatives, resources for clinical team communication, implementation and innovation, handover and reporting.
- **Communicating with Patients as Partners in Safety**  
e.g. learning from patients' complaints, shared clinical decision-making, patient advocacy, health literacy.
- **Communicating for and about Clinical Effectiveness**  
e.g. clinical guideline implementation and development, clinical audit development and reporting.
- **Communicating for and about Safety Surveillance**  
e.g. measuring, monitoring and reporting patient safety.

**3) Service Description and Driver for Patient Safety or Clinical Effectiveness\***

- What was the problem to be addressed?
- How was it affecting patient care?
- What staff were involved?

**4) Patient Safety or Clinical Effectiveness\* Initiative**

- What was the initiative taken?
- What evidence supports the approach taken?
- How was the change implemented?
- What key stakeholders were involved?

\*Clinical Effectiveness processes include clinical guidelines, clinical audit and clinical practice guidance

**4) Challenges and Supports**

- What problems were encountered with the process of change and how were these overcome?
- What support did you receive?

**5) Benefits and Outcomes**

- How did you measure the effects of the changes?
- How did this improve patient/client care?
- What lessons have you learnt from this work?