

# Guidance Document 1: Public Involvement Advertisement Template

## Become a Public Representative

### Is being a public representative right for you?

Being a public representative maybe a good match with your skills and experiences if you can:

- Speak up and share suggestions and potential solutions to help improve healthcare services for others
- Talk about your experiences as a member of the public – but also think beyond your own personal experiences
- Talk about both positive and negative healthcare experiences and share your thoughts on what went well and how things could have been done differently
- Work with people who may be different than you
- Listen to and think about what others say, even when you disagree
- Bring a positive attitude to discussions
- Keep any information you may hear as an advisor private and confidential

### What is the role of a public representative?

A public representative is someone who:

- Wants to help improve the quality of our healthcare for all members of the public
- Gives feedback based on their own experiences as a member of the public
- Helps us plan changes to improve how we take care of people
- Volunteers their time typically (usually at least 1 hour and not more than 4 hours per month)
- Public representatives provide a voice that represents all members of the public, who receive care
- They partner with hospital doctors, nurses, and administrators to help improve the quality of our healthcare delivery for everyone

### Why should you become a public representative?

- Do you have ideas about how to make sure the public get the best care possible?
- Public representatives give feedback and ideas to help improve the quality and safety of health care

### Who can be a public representative?

- You do not need any special qualifications to be a public representative.
- What's most important is your experience as a member of the public. We will provide you with any other training you need and you will be reimbursed for any travel expenses.

**For more information about being a patient/public representative:**

To get more information or to find out how to apply:

Call: [Insert contact name and phone number]

Email: [Insert contact name and email address]

**Join us! Together we can work to make our healthcare service the best it can be.**