

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date: 19/01/2010	Completed by:
Chapter 1	Recommendation: 1.1

Chapter 1 Listening to what we heard: Consultation with service users, carers and providers. The principles and values described here and underpinning this policy should be reflected in all mental health service planning and delivery

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	X	Partially implemented	Not yet commenced
--------------------------	----------	------------------------------	--------------------------

Please provide supporting factual Information

Regular liaison meetings with Mental Health Alliance, and there was a presentation of findings from a questionnaire of service users perceptions of services by mental health alliance to medical staff to inform service planning. Meetings with Community representatives in Clifden & Ballybane in Galway city prior to setting up of a High Support Hostel in Clifden and the Relocation of the Day Hospital in Galway city and opening of the Day Hospital and administrative offices in Ballybane

Reason for partial completion / not yet

Completion Date:

--	--

Revised Timescale

(commencement and completion dates):

--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Appreciation of the contributions of members of the public and service users and carers. Opportunities for dissemination of factual information. Opportunities for reduction in Stigma.

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed Brigid Coohill Adrian Ahern	Title Acting DON Manager Galway MHS	Date 19/01/10
---	--	----------------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date: 19/01/2010	Completed by:
Chapter 3	Recommendation 3.1

Chapter 3 – Partnership in Care: Service Users and Carers:

3.1: Service Users and carers should participate at all levels of the mental health system.

Recommendation Completion in this Area (Tick Box)

Fully Implemented	X	Partially implemented		Not yet commenced	
--------------------------	----------	------------------------------	--	--------------------------	--

Please tick

Please provide supporting factual information

The staff of the service value and embrace the participation of service user representatives and carers at all events and levels of activity in the service. Extensive interagency networking with all community (statutory and non-statutory) groups.

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date 19/01/2010	Completed by:
Chapter 3	Recommendation 3.2

Chapter 3 – Partnership in Care: Service Users and Carers:
 Advocacy should be available as a right to all service users in all mental health services in all parts of the country.

Recommendation Completion in this Area (Tick Box)

Fully Implemented	X	Partially implemented	Not yet commenced
--------------------------	----------	------------------------------	--------------------------

Please tick

Please provide supporting factual information

Independent Patient Advocacy throughout the service on a 1:1 basis as well as on a group basis since 2004. There is also provision of advocacy training.

Reason for partial completion / not yet

Completion Date:

Revised Timescale
 (commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date: 19/01/2010	Completed by:
Chapter 3	Recommendation 3.3

Chapter 3 – Partnership in care: Service Users and carers

Innovative methods of involving service users and carers should be developed by local services, including the mainstream funding and integration of services organised and run by service users and carers of service users.

Recommendation Completion in this Area (Tick Box)

Fully Implemented	X	Partially implemented	Not yet commenced
--------------------------	----------	------------------------------	--------------------------

Please tick

Please provide supporting factual information

Formal Liaison with NSU.
Development of Tar Isteach: A service user developed, led and managed initiative which provides community services and groups and support services.

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

An appreciation of the strengths and an awareness of opportunities for empowerment for service users. Emphasis and supports a “Recovery Focus”.

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date: 21/01/2010	Completed by:
Chapter 3	Recommendation 3.6

Chapter 3: Partnership in care: Service users and carers

Carers should be provided with practical support/measures such as; inclusion in the care planning process with the agreement of the service user, inclusion in the discharge planning process, timely and appropriate information and education, planned respite care and should have a member of the multidisciplinary team to act as a key worker/designated point of contact with the team and to ensure these services are provided.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	X	Partially implemented		Not yet commenced	

Please provide supporting factual Information

Carers are given information about the services and the patient's condition with patient consent

Information booklets are given to carers on services and are also discussed with them

Proposed treatment, alternative treatments, side effects of treatments and expected outcomes explained by the consultants to patients and carers where appropriate

Requirements for tests and investigations and procedures are outlined and explained by medical and nursing staff

Interpreter services used as needed and services for deaf/hard of hearing provided as necessary.

Patients and carers given information about follow up and care after discharge and about the 24 hour helpline and supports available

Medication education groups and individual counselling provided in all areas

Audio video information provided on Lithium and Clozapine for patients and carers, this is reinforced by 1:1 counselling

Patients and carers are always informed about the information which is shared with other services and professionals

Social workers assist patients and carers who request information under FOI and for determining eligibility for medical cards, financial matters and housing needs

Patients and carers are also advised about procedures for making complaints and timely responses are given. Information on support groups is available on information boards and this information is also given verbally.

Cultural and religious beliefs are always respected.

Information given is individualised, based on health needs and problems.

Speech and language services available. The consultant and medical staff explain patients condition to the patient and the carer as appropriate, further reinforcement and explanation is provided by the key worker e.g. PSW, CMHN, primary nurse. Patients and carers are made aware that the consultant is available to meet with them and a specific appointment time is given to carer to meet with the consultant and doctor or other professional

Comment cards, suggestion boxes are available in all areas and there are weekly patient staff meetings

The information that the team gives to patients and families is individualised and based on information needs and health problems

Communication in general is through English and for the Irish speaking population efforts are made to communicate in the native language.

Information packs are available re multi-cultural aspects of patient care.

List of interpreters is available throughout the service and the procedure to be followed.

Culture and religious beliefs are adhered to and information is documented in the patients' records.

Names and telephone numbers of contact personnel are given to patients and carers.

Reason for partial completion / not yet

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Need to evaluate Patients/Clients and families understanding of the information provided.

Recommend key issues for the consideration of the Independent Monitoring Group

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date: 19/01/2010	Completed by:
Chapter 3	Recommendation: 3.7

Chapter 3 – Partnership in care: service users and carers

The experiences and needs of children of service users should be addressed through integrated action at national, regional and local level in order that such children can benefit from the same life chances as other children.

Recommendation Completion in this Area (Tick Box)

Fully Implemented	X	Partially implemented	Not yet commenced
	<input checked="" type="checkbox"/>		

Please tick

Please provide supporting factual information

The rights of patients/clients and families particularly where there are children are protected and promoted. Professional and organisational guidelines regarding the rights of patients/clients and families are applied by the team. The team strives to ensure that all interventions are appropriate, taking into account competence, effectiveness, and ensuring safety and legitimacy. There are strong liaisons and links with statutory services e.g. PHNs and PCCC Social workers. Joint case conferences are initiated and held where appropriate.

Reason for partial completion / not yet

--	--

Completion Date:

--	--

Revised Timescale

(commencement and completion dates):

--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

--	--

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION: West	Catchment: West Galway Mental Health Services
Date: 19/01/2010	Completed by:
Chapter 3	Recommendation 3.8

Chapter 3 – Partnership in care; Service users and carers

Mental health services should provide ongoing, timely and appropriate information to service users and carers as an integral part of the overall service they provide.

Recommendation Completion in this Area (Tick Box)

Fully Implemented	X	Partially implemented	Not yet commenced
--------------------------	----------	------------------------------	--------------------------

Please tick

Please provide supporting factual information

Please see 3.6

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION	Catchment: West Galway Mental Health Services
Date:21/01/2010	Completed by:
Chapter 3	Recommendation 3.9

Chapter 3 – Partnership in care; Service users and carers

Information on the processes involved in making complaints or comments on mental health services should be widely available.

Recommendation Completion in this Area (Tick Box)

Fully Implemented	Partially implemented	Not yet commenced

Please tick

Please provide supporting factual Information

Please see 3.6

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations					
HSE REGION West	Catchment: West Galway Mental health Services				
Date: 21/01/2010	Completed by:				
Chapter 3	Recommendation 3.10				
<p>Chapter 3: Partnership in care; service users and carers Service user involvement should be characterised by a partnership approach which works according to the principles outlined in this chapter and which engages with a wide variety of individuals and organisations in the local community.</p> <p>Recommendation Completion Please tick <i>in this Area</i> (Tick Box)</p>					
Fully Implemented	X	Partially implemented		Not yet commenced	

Please provide supporting factual Information

These are the Community partners that the West Galway Mental Health Services work closely with to deliver care/services.

Community Care services for the HSE Western Region.

- General Practitioners
- Community Nurses
- Public Health Nurses & Social workers
- Community Welfare Officers
- Housing Departments
- Health Promotion
- Galway City & County Councils

Other Community Partners:

- Ambulance Services
- Social Welfare officers
- Probation Officers
- Gardai
- NUI Galway Student Counselling Service
- Vocational Education Committee

Support Groups in the Community:

- Aware
- Simon Community
- Grow
- Mental Health Ireland (Galway city and Clifden)
- Connemara Sheltered Housing
- Alcoholics Anonymous and Narcotics Anonymous
- Schizophrenia Ireland
- Galway city partnership
- Galway arts centre
- Body wise
- Suicide Resource Officer
- Console
- Irish Advocacy network
- Cope- Fairgreen, Westside, Waterside House & The Refugee Support Group

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed

Title

Date

--	--	--

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date: 21/01/2010	Completed by:
Chapter 4	Recommendation 4.2

Chapter 4 – Belonging and participating; Social Inclusion

Evidence-based programmes to tackle stigma should be put in place, based around contact, education and challenge.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	----------	--------------------------	--

Please provide supporting factual Information

The Recovery Action Programme principles underpin all the work of the West Galway Mental Health Services. For mental Health week each year the service provides a week of Health Promotion activities aimed at information programmes for the General Public as well as the patients and staff of the Health Services. WGMHS Staff are also engaging with the Communities at local levels in delivery of services, education and information. In 2009 in Clifden at the ARTS week the Staff and Patients locally participate in events in the school giving talks on mental illness, addiction programmes and inviting attendance and visiting to the day centre and a High Support Hostel. Students from local secondary schools participate in the Gaisce programmes by sending at least one of the transition year students to a service. In Galway city there is an annual garden week organised by the staff, patients and the voluntary services (Mental Health Association. In Galway city in 2009 the services had information stands in the General Hospitals. There are regular trainings organised by the Suicide Resource Officer for ASIST (Suicide Awareness).

Extensive interagency networking with all community groups, statutory and non-statutory O.Ts support a community art group in the Arts Centre in Dominic Street, this centre also provides a free day or night arts class to mental health service users. There are established links with Voluntary bodies e.g. Schizophrenia Ireland, Aware, Grow, Simon Community, AA, NA, Homeless Forum, Rehab, Mental Health Alliance and Mental Health Association, Continued networking with relevant and concerned groups e.g. schools, gardai and other organisations on request CMHN liaison with PHNs and other members of the PCCC Addiction Counsellors provide talks to schools and a liaison service to general hospitals.

Reason for partial completion / not yet

Poor Resourcing to the West Galway Mental Health Services is a definite reason for the lack of development in all the services into the Community and in particular engagement at a primary health promotion level.

Completion Date:

Revised Timescale
(commencement and completion dates): When resources allow.

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

<i>Signed</i>	<i>Title</i>	<i>Date</i>
----------------------	---------------------	--------------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date:21/01/2010	Completed by:
Chapter 4	Recommendation 4.6

Chapter 4: Belong and participating: Social Inclusion

Evidence-based approaches to training and employment for people with mental health problems should be adopted and such programmes should be put in place by the agencies with responsibility in this area.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please provide supporting factual Information

Preparation of Employment & Social Support Report, a survey of mental health service users in Galway city. There is a training Centre workshop for patients and a Fás programme developed within the workshop with Community Employment placement support for service user participants.

Reason for partial completion / not yet

Lack of resourcing is impacting on this area.

Completion Date:

Revised Timescale
(commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date:21/01/2010	Completed by:
Chapter 4	Recommendation: 4.8

Chapter 4 – Belonging and participating: social inclusion

Mental health services should be provided in a culturally sensitive manner. Training should be made available for mental health professionals in this regard, and mental health services should be resourced to provide services to other ethnic groups, including provision for interpreters.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	X	Partially implemented	Not yet commenced
--------------------------	----------	------------------------------	--------------------------

Please provide supporting factual Information

Mental health promotion is concerned with how individuals, families, organisations and communities feel, the factors which influence how they feel and the impact that this has on overall health and well-being. Staff of the service engage in a culturally sensitive way with peoples of all cultures. Training is provided and interpreters are always used when necessary.

Reason for partial completion / not yet

Completion Date:

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Great opportunities for education and greater understanding of political issues related to mental health particularly with asylum seekers and our own ethnic group: the traveller population. The role that culture and family play in mental health issues.

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date:21/01/2010	Completed by;
Chapter 4	Recommendation: 4.9

Chapter 4: Belonging and participating; Social inclusion:

Community and personal development initiatives which impact positively on mental health status should be supported e.g. housing improvement schemes, local environment planning and the provision of local facilities. This helps build social capital in the community.

Recommendation Completion in this Area (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please tick

Please provide supporting factual information

Direct links between the local community and the mental health services in remote areas of Clifden and Carraroe – provision of 2 High Support Hostels and involvement of local community in funding of same. Direct links between the staff and the Community associations e.g. Connemara Social Housing Group provided funding for provision of Individual Supported housing for service users of the service

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 5	Recommendation : 5.1

Chapter 5: Fostering well being; Mental health promotion

Sufficient benefit has been shown from mental health promotion programmes for them to be incorporated into all levels of mental health and health services as appropriate. Programmes should particularly focus on those interventions known to enhance protective factors and decrease risk factors for developing mental health problems.

Recommendation Completion in this Area (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please tick

Please provide supporting factual information

As Health promotion includes health enhancement by empowering patients, relatives and employees in the improvement of their health-related physical, mental and social well-being, the West Galway Mental Health Service staff feel that they play an important role in promoting health, preventing disease and providing support for recovery and rehabilitation work. Some of these activities are an essential part of our work: e.g. assisting patients and their families maintain wellness and provision of ongoing support in the area of e.g. medication management e.g. Clozaril and Lithium clinics, return to work literacy programmes, anxiety management, exploring new skill, health living groups.

Reason for partial completion / not yet

Due to the fact that increasing prevalence of lifestyle-related and chronic diseases require a more expanded scope and systematic provision of activities such as therapeutic education, effective communication strategies to enable patients to take an active role in chronic disease-management or motivational counselling. Changing public expectations, an increasing number of chronic patients requiring continuous care, enhanced resourcing for the service will assist us in helping provide better support and care.

Completion Date:

Revised Timescale
(commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
<input type="text"/>	<input type="text"/>	<input type="text"/>

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION: West	Catchment: west Galway mental Health Services
Date:21/01/2010	Completed by:
Chapter 5	Recommendation : 5.2

Chapter 5: Fostering well-being; Mental health promotion

All mental health promotion programmes and initiatives should be evaluated against locally agreed targets and standards.

Recommendation Completion in this Area (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please tick

Please provide supporting factual Information

Reason for partial completion / not yet

No dedicated Mental Health promotion personnel provides time or activity to Secondary Mental Health Services. The Resourcing of the Services allows health promotion activity at a tertiary level only as most clinicians carry very high case loads.

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway mental Health Services
Date: 22/01/2010	Completed by;
Chapter 5	Recommendation 5.5

Chapter 5: Fostering well-being; Mental health promotion

Training and education programmes should be put in place to develop capacity and expertise at national and local levels for evidence-based prevention of mental disorders and promotion of mental health.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual Information

Reason for partial completion / not yet

This is very desirable but see comment in 5.2.

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date:21/01/2010	Completed by:
Chapter 7	Recommendation 7.1

Chapter 7; Mental Health in primary care;

All individuals should have access to a comprehensive range of interventions in primary care for disorders that do not require specialist mental health services.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	

Please provide supporting factual Information

Reason for partial completion / not yet

Enhanced resourcing will assist in this objective being realised.

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date:21/01/2010	Completed by:
Chapter 7	Recommendation 7.3

Chapter 7 – Mental Health in primary care

All mental health service users, including those in long-stay wards, should be registered with a GP.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
------------------------------	--------------------------	----------------------------------	-------------------------------------	------------------------------	--------------------------

Please provide supporting factual Information

All patients in all the hostels are registered with a G.P.

Reason for partial completion / not yet

Patients in Unit 9A - A Newly convened Continuing Care & High Support Hostel- are about to commence registering with a G.P.

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	Between January and March 2010.
--	---------------------------------

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway mental Health Services
Date: 21/01/2010	Completed by:
Chapter 7	Recommendation 7.4

Chapter 7: Mental health in primary care:

Appropriately trained staff should be available at the primary care level to provide programmes to prevent mental health problems and promote wellbeing.

Recommendation Completion in this Area (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please tick

Please provide supporting factual information

Reason for partial completion / not yet

Resourcing constraints mitigate against this

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION: West	Catchment: West Galway Mental Health Services
Date: 21/01/2010	Completed by
Chapter 7	Recommendation 7.5

Chapter 7 – Mental health in primary care

It is recommended that the consultation/liason model should be adopted to ensure formal links between CMHTs and primary care.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please provide supporting factual Information

Reason for partial completion / not yet

Primary Care team and networks are only starting in Galway, there are linkages, a member of each multidisciplinary team attending primary care team meetings where these are happening. There is good communication and there are regular meetings between Consultants and G. Ps in Community settings. Information about access and the services offered are updated regularly and formally communicated to the Primary Care teams. There have always been linkages and meetings occurring between CMHNs and Psychiatric Social workers and their counterparts in the primary Care setting: the PHN and the Social Workers.

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway mental Health Services
Date: 21/01/2010	Completed by:
Chapter 7	Recommendation 7.6

Chapter 7 Mental health in primary care
Mental health professionals should be available in the primary care setting, either within community care, the primary care team or the primary care network.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input checked="" type="checkbox"/>	Partially implemented	<input type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	-------------------------------------	------------------------------	--------------------------	--------------------------	--------------------------

Please provide supporting factual Information

Although not based directly within the physical structure Mental Health Workers of all disciplines are available to the Primary Care team.

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway mental Health Services
Date: 21/01/2010	Completed by:
Chapter 7	Recommendation 7.7

Chapter 7: Mental health in primary care

Local multidisciplinary CMHTs should provide a single point of access for primary care for advice, routine and crisis referral to all mental health services (community and hospital based).

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	----------	--------------------------	--

Please provide supporting factual Information

The Acute admission unit is the focal point for all advice, admissions and referrals after 5 pm daily and at week ends and public holiday times. The majority of the population live within a 20 km radius of Galway city. There is a walk in emergency service Mon – Fri daily from 8am to 5pm through the Consultation and A&E Triage team of a CNS and a Registrar. Direct communication is available to all G.P.s in all areas and there is regular visiting and access to and by team members. Review and outpatient clinics held in Clifden, Carraroe, Clonbur and the Aran islands CMHTs provide a liaison service to voluntary groups
Care providers attend case conferences with Community Care as appropriate and when requested
Regular meetings with independent advocacy service.
Clinical director has regular meetings with Mental Health alliance.

Reason for partial completion / not yet

Inadequate Resourcing.

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

--

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 7	Recommendation 7.8

Chapter 7 Mental health in primary care:

Protocols and policies should be agreed locally by primary care teams and community mental health teams - particularly around discharge planning. There should be continuous communication and feedback between primary care and the CMHT.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please provide supporting factual Information

There is an agreed standard for communication by and with primary care teams. An electronic patient discharge system is in the process of development

Reason for partial completion / not yet

New Policies and procedures in this area being developed based on the MHC directive in this regard.

Completion Date:

--

Revised Timescale

(commencement and completion dates):

Electronic Patient Discharge System:
Commencing March 2010 completion
June 2010.

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION; West	Catchment West Galway Mental Health Services
Date: 21/01/2010	Completed by
Chapter 7	Recommendation 7.10

Chapter 7 Mental health in primary care:
Physical infrastructure that meets modern quality standards should provide sufficient space to enable primary care and CMHTs to provide high quality care.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	----------	--------------------------	--

Please provide supporting factual Information

There is 1 day hospital in the Catchment area co located with PHNs, Social workers, administrative staff for the General Older people's services. There is limited interaction as both services developed independently of each other. Both services are of a high quality infrastructure. Most of the primary care services situated in county Galway do not have separate mental health space and few new centres are built or have adequate space.

Reason for partial completion / not yet

Inadequate Resourcing and planning.

Completion Date:

Revised Timescale
(commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway mental Health Services
Date: 21/01/2010	Completed by;
Chapter 7	Recommendation 7.11

Chapter 7 Mental health in primary care;

The education and training of GPs in mental health should be reviewed. GPs should receive mental health training that is appropriate to the provision of mental health services described in this policy (i.e. community-based mental health services). Service users should be involved in the provision of education on mental health.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input type="checkbox"/>	Not yet commenced	<input checked="" type="checkbox"/> X
--------------------------	--------------------------	------------------------------	--------------------------	--------------------------	--

Please provide supporting factual Information

Reason for partial completion / not yet

The service is in agreement with this recommendation. GP trainees do accompany nursing and medical colleagues managers doing review and out patient clinics in the Community settings.

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date: 21/01/2010	Completed by;
Chapter 9	Recommendation 9.1

Chapter 9 - The Community Mental Health Team (CMHT)

To provide an effective community-based service, CMHTs should offer multidisciplinary home-based treatment and assertive outreach, and a comprehensive range of medical, psychological and social therapies relevant to the needs of service users and their families. Each multidisciplinary team should include the core skills of psychiatry, nursing, social work, clinical psychology, occupational therapy. The composition and skill mix of each CMHT should be appropriate to the needs and social circumstances of its sector population.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please provide supporting factual information

--

Reason for partial completion / not yet

Each MDT is composed of all the disciplines mentioned however there are few specialist mental health staff in the whole service e.g. no special or dedicated family therapy, 0.5 of a Cognitive Behaviour therapist, no trained psycho analyst or psychotherapist for the service, 2 addiction counsellors for the catchment area. No specialist in eating disorders.

Completion Date:

--	--

Revised Timescale

(commencement and completion dates):

--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 9	Recommendation 9.2

Chapter 9 – The Community Mental Health Team (CMHT)

The cornerstone of mental health service delivery should be an enhanced multidisciplinary Community Mental Health Team (CMHT), which incorporates a shared governance model, and delivers best-practice community-based care to serve the needs of children, adults and older people.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	----------	--------------------------	--

Please provide supporting factual Information

The CAMHS are separate to the Adult service and have dedicated funding which is unique to that service. There is one specialist team for older peoples mental health services (see comments in chapter 13) There are 4 Adult Consultant led Multi disciplinary Teams; 1 per sector of which there 4 in the catchment and which has a population of 121,000. In addition there are significant numbers of 3rd levels students, a tourist population as well as a large refugee population and many migrant workers. The centre of population is in Galway city with a large geographical spread to encompass Connemara and 5 off shore inhabited islands. There are significant areas within the catchment area which have high levels of deprivation. The mental Health services also provide support and a Consultation Liaison Service to 2 Large University teaching Hospitals designated as a centre of excellence.

Reason for partial completion / not yet

Resourcing would provide for many opportunities to improve services in all areas and is a constant challenge.

There is an onus on the Mental Health Services to provide staff resources which will ensure that the number of staff and skill mix of staff are appropriate to the assessed needs of patients/service users.

Appropriate staffing levels and skill mix are based on a complex and dynamic set of variables and consideration must be based on ensuring high quality and safe care throughout the patient's journey. Consideration about quality and safety of care should therefore determine decisions about clinical and support staffing resources.

The language of recovery and person-centeredness is strong and clear from the Mental Health Commission as well as from advocates of modern mental health services. The West Galway Mental Health service staff too value an approach to working with patients that is personalized, respectful, and goal orientated. However, within the service currently, lack of adequate resources and therefore an illness-care environment frequently constrains those ideals **so that what is tending to happen** is crisis-care, wherein only immediate problems are ameliorated and long-term recovery work remains an elusive ideal.

Completion Date:

Revised Timescale

(commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

<i>Signed</i>	<i>Title</i>	<i>Date</i>
----------------------	---------------------	--------------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date: 21/01/2010	Completed by:
Chapter 9	Recommendation 9.3

Chapter 9 – The Community Mental Health Team (CMHT)

Links between CMHTs primary care services, voluntary groups and local community resources relevant to the service user's recovery should be established and formalised.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	X	Partially implemented		Not yet commenced	
--------------------------	----------	------------------------------	--	--------------------------	--

Please provide supporting factual Information

There are formal and informal linkages established over many years between the statutory and voluntary services of the catchment area served.

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations

HSE REGION West	Catchment: West Galway Mental Health Services
Date: 21/01/2010	Completed by;
Chapter 9	Recommendation 9.4

Chapter 9 The Community Mental Health Team (CMHT)
 Links between CMHTs primary care services, voluntary groups and local community resources relevant to the service user's recovery should be established and formalised.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	X	Partially implemented		Not yet commenced	
--------------------------	----------	------------------------------	--	--------------------------	--

Please provide supporting factual information

See 9.3

Reason for partial completion / not yet

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway mental Health Services
Date: 21/01/2010	Completed by;
Chapter 11	Recommendation 11.3

Chapter 11 General Adult Mental Health Services:
 CMHTs should provide support and consultation to primary care providers in the management and referral of individuals with mental health problems.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	X	Partially implemented	Not yet commenced
--------------------------	----------	------------------------------	--------------------------

Please provide supporting factual information

There are dedicated community mental health professionals linked formally with every G.P. service and primary care centre.

Reason for partial completion / not yet

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION	Catchment
Date	Completed by;
Chapter 11	Recommendation : 11.4

Chapter 11: General Adult Mental Health Services

The proposed general adult mental health service should be delivered through the core entity of one Community Mental Health Team (CMHT) for sector populations of approximately 50,000. Each team should have two consultant psychiatrists.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual information

Reason for partial completion / not yet

Sectorisation scoping meetings have commenced. Proposals for consultant teams in Rehabilitation and Consultation Liaison have been submitted.

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION	Catchment
Date	Completed by;
Chapter 11	Recommendation 11.5

Chapter 11: General Adult Mental Health Services

It is recommended that a shared governance model, incorporating clinical team leader, team coordinator and practice manager be established to ensure the provision of best-practice integrated care, and evaluation of services provided.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual Information

Reason for partial completion / not yet

The Service agrees but resources are not available to expand developments in this manner.

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date: 21/01/2010	Completed by:
Chapter 11	Recommendation :11.6

Chapter 11: General Adult Mental Health Services

CMHTs should be located in Community Mental Health Centres with consideration for easy access for service users. High quality day hospitals and acute in-patient care facilities should also be provided.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual information

Reason for partial completion / not yet

Please see comments in previous chapter areas particularly chapter 7.

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 11	Recommendation 11.7

Chapter 11 General Adult Mental Health Services

CMHTs should evolve a clear care plan with each service user and, where appropriate, this should be discussed with carers.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	Partially implemented	X	Not yet commenced
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Please provide supporting factual Information

Patient treatment and care is discussed and decided by the Consultant led MDT. The MDT determines clinical risk assessment and management. Patients, and carers, with patient consent, are involved and consulted regarding treatment and care. A discharge plan forms part of the care plan. Nursing develops a formal care plan after assessment, it is evaluated and updated after each assessment, and this is discussed with patients and carers and documented in the patients file.

There are formal discharge groups in inpatient care and in the day hospital

Consultants meet family (with patients consent) where appropriate

Collateral history obtained and documented in patients chart

Consent where needed and obtained is documented in patients chart

Domiciliary visits by appropriate team member are completed and patient and carer where appropriate are given contact numbers

Reason for partial completion / not yet

A new MDT Care Plan is in the process of development

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	Completion March 2010.
--	------------------------

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION	Catchment
Date	Completed by;
Chapter 11	Recommendation 11.8

Chapter 11: General Adult Mental Health Services

Each team should include a range of psychological therapy expertise to offer individual and group psychotherapies in line with best practice.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please provide supporting factual Information

Referral to specialist services is made where appropriate and where the expertise is not available locally..
 Health promotion work e.g. Healthy Living Groups, Education groups in all areas.
 Specialist Education groups (1 evening for 6 weeks X three times a year) for family/carers on Severe and Enduring Mental Illness is a feature of the service for many years delivered by staff and service users.

Reason for partial completion / not yet

As highlighted elsewhere there are inadequate resources in the service to have expertise in line with best evidence regarding specialist psychotherapy services.
 Supportive psychotherapy groups are held in the in-patient and in the day hospital areas by members of all clinical staff. Specialist Cognitive psychotherapy is provided and the Addiction counselling service supplies a 3/52 specialist treatment programme 4 times a year for service users with addiction programmes. On-going follow up support groups is provided for 2 years after treatment programmes are complete.

Completion Date: _____

Revised Timescale
 (commencement and completion dates): _____

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway mental Health Services
Date: 21/01/2010	Completed by:
Chapter 11	Recommendation 11.9

Chapter 11: General Adult Mental Health Services

Service users and providers should collaborate to draw up clear guidelines on the psychological needs of users and the range of community resources and supports available to them locally.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	

Please provide supporting factual Information

There is informal collaboration through patient staff meetings in all the day centres, the day hospital and the in-patient unit. Programmes and groups are reviewed and feedback is sought through weekly patient staff meetings. Comment boxes are available throughout the service.

As the service has had a quality group since 2002 there are a number of service users, carers and patient advocates as well as workers from Voluntary and patient support services involved in this process. They also meet with the peer review group at peer review events e.g. AIMS (From the RCP in the UK) and the Irish Health Services Accreditation Board and have given confidential and private feedback to those groups. The Service is in the process of setting up Focus Group Meetings. There is a study in progress over 2 years for the in-patient service (MacLean Study) and a formal out patient satisfaction study has been completed by staff of the service.

Reason for partial completion / not yet

This process is planned to be progressed further and formalised through the Focus Groups which are referred to previously on this chapter.

Completion Date:

Revised Timescale
(commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 11	Recommendation 11.10

Chapter 11: General Adult Mental Health Services

Home-based treatment teams should be identified within each CMHT and provide prompt services to known and new service users as appropriate. This sub-team should have a gate-keeping role in respect of all hospital admissions.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	---

Please provide supporting factual Information

This recommendation is carried out by each general team.

Reason for partial completion / not yet

Inadequate Resourcing.

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway mental Health Services.
Date: 21/01/2010	Completed by:
Chapter 11	Recommendation 11.11

Chapter 11 General Adult Mental Health Services

Arrangements should be evolved and agreed within each CMHT for the provision of 24/7 multidisciplinary crisis intervention. Each catchment area should have the facility of a crisis house to offer temporary low support accommodation if appropriate.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input type="checkbox"/>	Not yet commenced	<input checked="" type="checkbox"/> X
--------------------------	--------------------------	------------------------------	--------------------------	--------------------------	---------------------------------------

Please provide supporting factual Information

There is a High support Hostel situated in Clifden- a Community service run on a 24 hour basis by nurses with visiting on a weekly basis by other clinical staff. This service provides 2 respite beds which act as a Crisis Intervention Service for known service users. Otherwise all crises are managed through the emergency mental health Medical staff 24 hours in Galway city and most in-patient admissions to the service are on an emergency basis.

Reason for partial completion / not yet

Discussions have commenced regarding the provision of low support temporary accommodation in Galway city.

Completion Date:

Revised Timescale

(commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date: 22/01/2010	Completed by;
Chapter 11	Recommendation 11.12

Chapter 11 General Adult Mental Health Services:

In addition to the existing Early Intervention Services (EIS) pilot project currently underway in the HSE, a second EIS pilot project should be undertaken with a population characterised by a different socio-demographic profile, with a view to establishing the efficacy of EIS for the Irish mental health service.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	---

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations

HSE REGION	Catchment
Date	Completed by;
Chapter 11	Recommendation 11.13

Chapter 11 General Adult Mental Health Services
 Each 50 bed acute psychiatric unit should include a close observation unit of six beds.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual Information

Reason for partial completion / not yet

A new High Observation Unit attached to the Acute Admission Unit has been constructed however due to staffing levels this has not been commissioned.

Completion Date:

Revised Timescale
 (commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date: 22/01/2010	Completed by:
Chapter 11	Recommendation : 11.14

Chapter 11: General Adult Mental Health Services

Each of the four HSE regions should provide a 30-bed ICRU unit - with two sub-units of 15 beds each - to a total of 120 places nationally, staffed with multidisciplinary teams with appropriate training.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual Information

Not available

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date: 22/01/2010	Completed by;
Chapter 11	Recommendation 11.15

Chapter 11: General Adult Mental Health Services

It is recommended that a shared governance model, incorporating clinical team leader, team coordinator and practice manager be established to ensure the provision of best-practice integrated care, and evaluation of services provided.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	Partially implemented	X	Not yet commenced

Please provide supporting factual Information

A New Clinical Governance Group for the service commenced work in Sept 2009, meetings are held monthly.

Reason for partial completion / not yet

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 12	Recommendation 12. 1

Chapter 12: Rehabilitation and recovery mental health services for people with severe and enduring mental illness. A strong commitment to the principle of "Recovery" should underpin the work of the rehabilitation CMHT - the belief that it is possible for all service users to achieve control over their lives, to recover their self-esteem, and move towards building a life where they experience a sense of belonging and participation.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	----------	--------------------------	--

Please provide supporting factual information

Reason for partial completion / not yet

There is no dedicated rehabilitation team, each consultant led MDT delivers services underpinned by the recovery principles.

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 12	Recommendation 12.2

Chapter 12: Rehabilitation and recovery mental health services for people with severe and enduring mental illness Some 39 rehabilitation and recovery CMHTs should be established nationally, with assigned sector populations of 100,000. Assertive outreach teams providing community-based interventions should be the principal modality through which these teams work.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please provide supporting factual information

Reason for partial completion / not yet

As remarked on elsewhere there is no dedicated team engaged entirely in Rehabilitation and Recovery. Nevertheless Rehabilitation and Recovery is the focus of all staff of the service and a quality service is provided in so far as resources allow.

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 12	Recommendation 12.3

CHAPTER 12 - Rehabilitation and recovery mental health services for people with severe and enduring mental illness. The physical infrastructure required to deliver a comprehensive service should be provided in each sector. Rehabilitation and recovery CMHTs should have responsibility for those physical resources appropriate to the needs of their service users, such as community residences.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	----------	--------------------------	--

Please provide supporting factual Information

There are day centres within all the sectors as well as community residences providing High, Medium and Low support where it is needed.

Reason for partial completion / not yet

Resource constraints

Completion Date:

Revised Timescale
(commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date: 22/01/2010	Completed by:
Chapter 12	Recommendation 12.5

CHAPTER 12 - Rehabilitation and recovery mental health services for people with severe and enduring mental illness. Rehabilitation and recovery mental health services should develop local connections through linking with local statutory and voluntary service providers and support networks for people with a mental illness is required to support community integration.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please provide supporting factual information

There are good linkages with all local and voluntary services within the wider community – please see earlier in this document for a list of all the community partners that the service works with. The main ones in the Rural areas are the VEC Service and the MHA as well as REHAB Care.

Reason for partial completion / not yet

Better resourcing would enable a dedicated team/s and would ensure more opportunities and supports for people and their families with severe and enduring mental health problems.

Completion Date:

Revised Timescale
(commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 12	Recommendation 12.6

CHAPTER 12 - Rehabilitation and recovery mental health services for people with severe and enduring mental illness. All current staff within the mental health system who are appointed to rehabilitation and recovery services should receive training in recovery-oriented competencies and principles.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual information

Reason for partial completion / not yet

No dedicated team and it would be delightful to have new staff for any team!

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date: 22/01/2010	Completed by;
Chapter 12	Recommendation 12.7

CHAPTER 12 - Rehabilitation and recovery mental health services for people with severe and enduring mental illness. The development of formal coordination structures between health services and employment agencies should be a priority if the delivery of seamless services is to be facilitated.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input type="checkbox"/>	Not yet commenced	<input checked="" type="checkbox"/> X
--------------------------	--------------------------	------------------------------	--------------------------	--------------------------	---------------------------------------

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment: West Galway Mental Health Services
Date: 22/01/2010	Completed by;
Chapter 12	Recommendation 12.8

CHAPTER 12 - Rehabilitation and recovery mental health services for people with severe and enduring mental To facilitate the service user in re-establishing meaningful employment, development of accessible mainstream training support services and coordination between rehabilitation services and training and vocational agencies is required.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	----------	--------------------------	--

Please provide supporting factual Information

Reason for partial completion / not yet

Better resourcing and more personnel with commitment and a rehabilitation and recovery focus would enable this recommendation to be delivered.

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date: 22/01/2010	Completed by;
Chapter 12	Recommendation 12.9

CHAPTER 12 - Rehabilitation and recovery mental health services for people with severe and enduring mental illness. Evaluation of services to the severe and enduring service user group should incorporate quality-of-life measures and assess the benefit and value of these services directly to service users and their families.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 14	Recommendation 14.1

CHAPTER 14 - Mental health services for people with intellectual disability The process of service delivery of mental health services to people with intellectual disability should be similar to that for every other citizen.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	X	Partially implemented		Not yet commenced	
--------------------------	----------	------------------------------	--	--------------------------	--

Please provide supporting factual Information

The staff of the service believe that the mental health care and treatments provided to people with Intellectual disabilities is sensitive to their needs and are not limited to them in any way due to their disability.

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date: 22/01/2010	Completed by;
Chapter 14	Recommendation 14.2

CHAPTER 14 - Mental health services for people with intellectual disability
 Detailed information on the mental health of people with intellectual disability should be collected by the NIDD. This should be based on a standardised measure. Data should also be gathered by mental health services for those with intellectual disability as part of national mental health information gathering.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input type="checkbox"/>	Not yet commenced	<input checked="" type="checkbox"/> X
--------------------------	--------------------------	------------------------------	--------------------------	--------------------------	---------------------------------------

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 14	Recommendation 14.4

CHAPTER 14 - Mental health services for people with intellectual disability The promotion and maintenance of mental well-being should be an integral part of service provision within intellectual disability services.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	Partially implemented	Not yet commenced
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 14	Recommendation 14.5

CHAPTER 14 - Mental health services for people with intellectual disability All people with an intellectual disability should be registered with a GP and both intellectual disability services and MHID teams should liaise with GPs regarding mental health care.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	Partially implemented	Not yet commenced

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 14	Recommendation 14.6

CHAPTER 14 - Mental health services for people with intellectual disability
 Mental health services for people with intellectual disability should be provided by a specialist mental health of intellectual disability (MHID) team that is catchment area-based. These services should be distinct and separate from, but closely linked to, the multidisciplinary teams in intellectual disability services who provide a health and social care service for people with intellectual disability.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input type="checkbox"/>	Not yet commenced	<input checked="" type="checkbox"/> X
--------------------------	--------------------------	------------------------------	--------------------------	--------------------------	---------------------------------------

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date: 22/01/2010	Completed by;
Chapter 14	Recommendation 14.7

CHAPTER 14 - Mental health services for people with intellectual disability The multidisciplinary MHID teams should be provided on the basis of two per 300,000 population for adults with intellectual disability.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 14	Recommendation 14.8

CHAPTER 14 - Mental health services for people with intellectual disability One MHID team per 300,000 population should be provided for children and adolescents with intellectual disability.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	---

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date: 22/01/2010	Completed by;
Chapter 14	Recommendation 14.9

CHAPTER 14 - Mental health services for people with intellectual disability A spectrum of facilities should be in place to provide a flexible continuum of care based on need. This should include day hospital places, respite places, and acute, assessment and rehabilitation beds/places. A range of interventions and therapies should be available within these settings.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date: 22/01/2010	Completed by;
Chapter 14	Recommendation 14.10

CHAPTER 14 - Mental health services for people with intellectual disability In order to ensure close integration, referral policies should reflect the needs of individuals with intellectual disability living at home with their family, GPs, the generic intellectual disability service providers, the MHID team and other mental health teams such as adult and child and adolescent mental health teams.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	Partially implemented	Not yet commenced

Please provide supporting factual information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by:
Chapter 15.2	Recommendation 15.2.6

Mental health services for homeless people Community mental health teams should adopt practices to help prevent service users becoming homeless, such as guidelines for the discharge of people from psychiatric in-patient care and an assessment of housing need/living circumstances for all people referred to mental health services.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input checked="" type="checkbox"/>	Partially implemented	<input type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	-------------------------------------	------------------------------	--------------------------	--------------------------	--------------------------

Please provide supporting factual Information

A CMHN for the Homeless services is in place since August 2009; this is helping to deliver a more needs based service to this vulnerable group. There are policies around referral, discharge, in the process of development and direct linkage established with the Homeless Voluntary services in the community.

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 15	Recommendation 15.2.7

Mental health services for homeless people Integration and coordination between statutory and voluntary housing bodies and mental health services at catchment area level should be encouraged.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	---	--------------------------	--

Please provide supporting factual Information

Reason for partial completion / not yet

Not fully integrated and full coordination not yet achieved.

Completion Date:

--	--

Revised Timescale

(commencement and completion dates):

--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 15	Recommendation 15.3.1

Mental health services for people with co-morbid severe mental illness and substance abuse problems Mental health services for both adults and children are responsible for providing a mental health service only to those individuals who have co-morbid substance abuse and mental health problems.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please provide supporting factual Information

Reason for partial completion / not yet

There are only 2 CNS staff dedicated to addiction work within the service. They work as part of 2 MDT teams. The other 2 Adult teams as well as the Older peoples team do not have dedicated mental health addiction staff on their teams.

Completion Date:

--	--

Revised Timescale

(commencement and completion dates):

--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 15	Recommendation 15.3.2

Mental health services for people with co-morbid severe mental illness and substance abuse problems General adult CMHTs should generally cater for adults who meet these criteria, particularly when the primary problem is a mental health problem.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please provide supporting factual Information

Please see previous section.

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 15	Recommendation 15.3.4

Mental health services for people with co-morbid severe mental illness and substance abuse problems. Specialist adult teams should be developed in each catchment area of 300,000 to manage complex, severe substance abuse and mental disorder.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual Information

Reason for partial completion / not yet

A work group of staff from the Galway Mental Health Services have completed a scoping exercise and produced recommendations on future developments of addictions services within Galway. This was presented to the General Manager of the Galway Mental Health Services.

Completion Date:

Revised Timescale
(commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date: 22/01/2010	Completed by:
Chapter 15	Recommendation 15.3.5

Mental health services for people with co-morbid severe mental illness and substance abuse problems. These specialist teams should establish clear linkages with local community mental health services and clarify pathways in and out of their services to service users and referring adult CMHTs.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input type="checkbox"/>	Not yet commenced	<input checked="" type="checkbox"/> X
--------------------------	--------------------------	------------------------------	--------------------------	--------------------------	--

Please provide supporting factual Information

Please see above section.

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 15	Recommendation 15.4.1

Mental health services for people with eating disorders Health promotion initiatives that support greater community and family awareness of eating disorders should be supported and encouraged.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	---	--------------------------	--

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date: 22/01/2010	Completed by:
Chapter 15	Recommendation 15.4.4

Mental health services for people with eating disorders Eating disorders in children and adolescents should be managed by the child and adolescent should be managed by the child and adolescent CMHTs on a community basis, using beds in one of the five in-patient child and adolescent units if required..

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West v	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 15	Recommendation 15.4.8

Mental health services for people with eating disorders The four specialised multidisciplinary adult teams, and the national team for children and adolescents, should provide community-based consultation, advice and support to all agencies in their area.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 15	Recommendation 15.5.1

Liaison mental health services The existing provision of nine LMHS teams nationally should be increased to thirteen.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	----------	--------------------------	--

Please provide supporting factual Information

Liaison service to date provided by a CNS and a Registrar.

Reason for partial completion / not yet

Full liaison service application not progressed due to resource constraints

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 15	Recommendation 15.5.2

Liaison mental health services Complete multidisciplinary LMHS should be established in the three national children's hospitals.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	Partially implemented	Not yet commenced

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 15	Recommendation 15.5.3

Liaison mental health services Liaison child and adolescent mental health services should be provided by a designated child and adolescent CMHT, one per 300,000 population (see Chapter 10)

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	Partially implemented	Not yet commenced

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 15	Recommendation 15.7.1

Suicide Prevention There should be agreed protocols and guidelines for engaging with those assessed to be at high risk of suicidal behaviour, and for engaging with those who are particularly vulnerable in the wake of a suicide, within mental health care settings.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	X	Partially implemented	Not yet commenced
--------------------------	----------	------------------------------	--------------------------

Please provide supporting factual Information

There are agreed protocols developed within the service for the assessment and management of patients at risk for self harm and suicide. These are guided by best practice guidelines. Extensive training has been provided to staff of the service (STORM and ASIST) through the Suicide Resource Officer. Support and care is offered to patients and others who are deemed vulnerable in the wake of a suicide.

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 15	Recommendation 15.7.2

Suicide Prevention Particular care should be given to service users of mental health services who have been identified as being at high risk of suicidal behaviour e.g. those with severe psychosis, affective disorders, and individuals in the immediate aftermath of discharge from in-patient settings.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input checked="" type="checkbox"/>	Partially implemented	<input type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	-------------------------------------	------------------------------	--------------------------	--------------------------	--------------------------

Please provide supporting factual Information

Please see previous section. All care and treatment is based on a risk assessment and management plan.

Reason for partial completion / not yet

Completion Date:

Revised Timescale
(commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 15	Recommendation 15.8.1

People with borderline personality disorder The needs of people with mental health problems arising from or co-morbid with borderline personality disorder should be recognised as a legitimate responsibility of the mental health service, and evidence-based interventions provided on a catchment area basis.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please provide supporting factual Information

Reason for partial completion / not yet

Due to resource constraints dedicated treatments are not available for this specific group within our service. Treatment and care delivery in the acute phase of psychological difficulty and aftercare is provided by the service. All care and treatment is based on need and delivered based on an individual assessment and management plan.

Completion Date:

Revised Timescale
(commencement and completion dates):

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 15	Recommendation 15.8.2

People with borderline personality disorder Specialised therapeutic expertise should be developed in each catchment area to deal with severe and complex clinical problems that exceed the available resources of generic CMHTs.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 16	Recommendation 16.4

CHAPTER 16 - Management and organisation of mental health services

Multidisciplinary Mental Health Catchment Area Management Teams should be established. These teams should include both professional managers and clinical professionals along with a trained service user and should be accountable to the National Care Group Manager and the National Mental Health Service Directorate.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	X	Partially implemented	Not yet commenced
--------------------------	----------	------------------------------	--------------------------

Please provide supporting factual information

There is a Senior Management Team in operation in the service which considers all aspects of care and treatments and development of the catchment area. The dedicated advocate for the service is part of that team. There are monthly meetings.

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 16	Recommendation 16.5

CHAPTER 16 - Management and organisation of mental health services
Community Mental Health Teams should self-manage through the provision of a team coordinator, team leader and team practice manager.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please provide supporting factual Information

Consultants act as team leaders. We do not have practice managers or team coordinators .

Reason for partial completion / not yet

Inadequate resourcing.

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 16	Recommendation 16.6

CHAPTER 16 - Management and organisation of mental health services
Community Mental Health Teams should be responsible for developing costed service plans and should be accountable for their implementation.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	---

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 16	Recommendation 16.7

CHAPTER 16 - Management and organisation of mental health services A management and organisation structure of National Mental Health Service Directorate, a multidisciplinary Mental Health Catchment Area Management Team and local, self-managing CMHTs, should be put in place.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	Partially implemented	Not yet commenced

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 16	Recommendation 16.8

CHAPTER 16 - Management and organisation of mental health services Mental Health Catchment Area Management Teams should facilitate the full integration of mental health services with other community care area programmes. This should include the maximum involvement with self-help and voluntary groups together with relevant local authority services.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	

Please provide supporting factual Information

See previous answers

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 16	Recommendation 16.9

CHAPTER 16 - Management and organisation of mental health services
 Community Mental Health Teams and Primary Care Teams should put in place standing committees to facilitate better integration of the services and guide models of shared care.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	Partially implemented	X	Not yet commenced
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Please provide supporting factual Information

This process is at a very early stage of development

Reason for partial completion / not yet

Completion Date:

--	--

Revised Timescale

(commencement and completion dates):

--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 17	Recommendation 17.8

CHAPTER 17 - Investing in the future: Financing the mental health services
 Provision of community mental health centres as service bases for multidisciplinary community mental health teams should be given priority.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input type="checkbox"/>	Not yet commenced	<input checked="" type="checkbox"/> X
--------------------------	--------------------------	------------------------------	--------------------------	--------------------------	---------------------------------------

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 18	Recommendation 18.7

CHAPTER 18 - Manpower, education and training Family friendly staff policies and flexible rostering with provision of suitable child care facilities is an important issue for the recruitment and retention of staff, as is help with housing, particularly for foreign nationals.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	----------	--------------------------	--

Please provide supporting factual information

Flexible rostering is always considered based on needs and staff availability and skill mixes and gender balancing of staff to deliver care and treatments.

Reason for partial completion / not yet

Mental Health Services are delivered through the HSE so policies regarding the terms and conditions of mental health staff are arbitrated by Corporate HR and with agreements of Staff Representative groups.

Completion Date:	
-------------------------	--

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 18	Recommendation 18.8

CHAPTER 18 - Manpower, education and training A flexible retirement package should be considered to make the best use of valuable experienced staff. This would enable staff nearing retirement to move into part-time work without reducing pension benefit or to retire while carrying on with full or part-time work. Staff earlier on in their career should be able to take a career break and still contribute to their pension benefits.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	<input type="checkbox"/>	Partially implemented	<input checked="" type="checkbox"/>	Not yet commenced	<input type="checkbox"/>
--------------------------	--------------------------	------------------------------	-------------------------------------	--------------------------	--------------------------

Please provide supporting factual Information

Reason for partial completion / not yet

Please see comments about terms and conditions of staff as per HSE Employees.

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 18	Recommendation 18.10

CHAPTER 18 - Manpower, education and training Within the context of overall service changes, many currently employed staff will need to redefine their role in the light of the development of new community-based teams focusing on early intervention, assertive outreach, crisis resolution and home treatment. Appropriate training should be available for affected staff.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	Partially implemented	X	Not yet commenced
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Please provide supporting factual Information

Reason for partial completion / not yet

As resources permit training and updating of staff is facilitated. Staff are also encouraged to participate in formal academic programmes and there is a good uptake in that area. There are academic meetings on a weekly basis and all disciplines are participants. There are also profession specific educational events occurring on a regular basis, Staff are facilitated as much as possible to attend at courses, conferences..	
Completion Date:	

Revised Timescale (commencement and completion dates):	
--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by
Chapter 18	Recommendation 18.11

CHAPTER 18 - Manpower, education and training A personal training and development plan or equivalent should be introduced for all grades of staff in the mental health services. This should help managers set priorities for the use of resources in order to meet common needs more efficiently, organise staff release and target and schedule in-house education and training. In this regard it is also important to make available clear information about routes to employment training and career progression within the mental health service.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	----------	--------------------------	--

Please provide supporting factual Information

Reason for partial completion / not yet

Not established for all disciplines but there is great effort made on an individual basis to up skill and acquire knowledge as required. All nurses are encouraged to have a PDP and performance reviews and clinical supervision is being developed. This is being done in a variety of ways in order to provide variety: links with outside agencies paid for through the nurse education budget from the Centre of nurse Education and Funding from the NMPDU and also from the HEI through exchange of resources.

Completion Date:

--	--

Revised Timescale
(commencement and completion dates):

--	--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 18	Recommendation 18.24

CHAPTER 18 - Manpower, education and training It is recommended that the position of mental health support worker be established in the mental health system to support service users in achieving independent living and integration in their local community.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	----------	--------------------------	--

Please provide supporting factual information

Reason for partial completion / not yet

Resistance to the introduction of the grade of health care assistant.

Completion Date:

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date: 22/01/2010	Completed by;
Chapter 18	Recommendation 18.27

CHAPTER 18 - Manpower, education and training A variety of programmes should be in place for the workplace such as induction programmes, health and safety programmes (for example, cardio-pulmonary resuscitation) and training in conducting staff appraisals.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	X	Partially implemented	Not yet commenced
--------------------------	----------	------------------------------	--------------------------

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 19	Recommendation 19.1

CHAPTER 19 - Mental health information and research Service users and carers should have ready access to a wide variety of information. This information should be general (e.g. on mental health services in their area) and individualised (e.g. information on their medication).

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	X	Partially implemented	Not yet commenced
--------------------------	----------	------------------------------	--------------------------

Please provide supporting factual Information

Psychoeducation, ORCHID project

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 19	Recommendation 19.3

CHAPTER 19 - Mental health information and research Measures should be put in place to collect data on community-based mental health services.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	Partially implemented	X	Not yet commenced
<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Please provide supporting factual Information

Reason for partial completion / not yet

Resourcing

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 19	Recommendation 19.6

CHAPTER 19 - Mental health information and research Mental health services should implement mental health information systems locally that can provide the national minimum mental health data set to a central mental health information system.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	Partially implemented	X	Not yet commenced

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 19	Recommendation 19.13

CHAPTER 19 - Mental health information and research Mental health research should be part of the training of all mental health professionals and mental health services should be structured to support the ongoing development of these skills.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented	X	Partially implemented	Not yet commenced
--------------------------	----------	------------------------------	--------------------------

Please provide supporting factual Information

Research skills developed as part of undergraduate and postgraduate training

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 20	Recommendation 20.3

CHAPTER 20 - Transition and transformation: Making it happen The first steps that should be taken to implement this policy include the management and organisational changes recommended in Chapter 16 and the provision of training and resources for change.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented	X	Not yet commenced	
--------------------------	--	------------------------------	---	--------------------------	--

Please provide supporting factual Information

Reason for partial completion / not yet

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------

Vision for Change Independent Monitoring Group Report for Jan 2010

LOCAL Recommendations	
HSE REGION West	Catchment West Galway Mental Health Services
Date 22/01/2010	Completed by;
Chapter 20	Recommendation 20.4

CHAPTER 20 - Transition and transformation: Making it happen Mental hospitals must be closed in order to free up resources to provide community-based, multidisciplinary team-delivered mental health care for all. A plan to achieve this should be put in place for each mental hospital.

Recommendation Completion Please tick *in this Area* (Tick Box)

Fully Implemented		Partially implemented		Not yet commenced	X
--------------------------	--	------------------------------	--	--------------------------	----------

Please provide supporting factual Information

Reason for partial completion / not yet

We do not have a mental health hospital to close.

Completion Date:

--

Revised Timescale

(commencement and completion dates):

--

Please share the key learning points which have evolved in the implementation of this recommendation

Recommend key issues for the consideration of the Independent Monitoring Group

Thank You

Signed	Title	Date
---------------	--------------	-------------